

PANKAJ BHANOT DIRECTOR

BRIDGET HOLTHUS

STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division Finance Office P.O. Box 700190 Kapolei, Hawaii 96709-0190

June 14, 2017

MEMORANDUM MEMO NO.
QI-1711

TO: QUEST Integration (QI) Health Plans

FROM: Judy Mohr Peterson, PhD

Med-QUEST Division Administrator

SUBJECT: PAYMENT SUSPENSION TO PROVIDERS - EFFECTIVE JUNE 5, 2017

The purpose of this memorandum is to notify all QUEST Integration Health Plans that all Medicaid payments to the providers listed below have been temporarily suspended as of June 5, 2017. A copy of the notice sent to the provider is attached for your reference.

- 1. Healthcore Inc. NPI #1063817112
- 2. Xanya Sofra-Weiss NPI #1134277676

The Federal regulation at 42 C.F.R. § 455.23 requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments. At present, the Med-QUEST Division is unaware of any circumstances that constitute good cause as enumerated in such federal regulations. This suspension applies to all pending or scheduled Medicaid payments.

The QUEST Integration Health Plans will be notified if the payment suspension may be lifted, or if the provider's status as a Medicaid provider shall be changed. Should the payment suspension be lifted, the provider would be entitled to receive any payments, which were held in abeyance during the suspension period.

Should you have any questions, please contact Kurt Kresta, Investigator at (808) 692-8072 or by email at kkresta@dhs.hawaii.gov.

Attachments